



**Recruitment Section, Human Resources Management Vertical
Human Resources & Public Relations Wing
Head Office, Bengaluru**

**COMMON RECRUITMENT PROCESS FOR RECRUITMENT OF CUSTOMER
SERVICE ASSOCIATES**

(CRP-CSA-XIV-RESERVE LIST-PHASE-II)

DOCUMENTS SUBMISSION & BIO-METRIC VERIFICATION-REVISED SCHEDULE

We invite your attention to the Common Recruitment Process conducted by the Institute of Banking Personnel Selection (IBPS) for the Post of Customer Service Associates under CRP-CSA-XIV-RESERVE LIST-PHASE II. Subsequently, IBPS has provisionally allotted 106 Candidates for the Post of Customer Service Associate to our Bank.

We are pleased to inform all the candidates that the Documents submission & Biometric verification process will be held at 16 Centres on 24.10.2025 and 28.10.2025.

The details of the Centre and venue for Documents submission & Biometric verification process are mentioned here below:

CANARA BANK HRM SECTION CIRCLE OFFICE BENGALURU #86, SPENCER TOWER, M.G ROAD, BENGALURU, KARNATAKA -560001	CANARA BANK HRM SECTION CIRCLE OFFICE BHOPAL PLOT NO. 4, PSP AREA, NEAR AIIMS, SAKET-NAGAR BHOPAL, MADHYA PRADESH- 462026
CANARA BANK HRM SECTION CIRCLE OFFICE CHENNAI 524 ANNA SALAI, TEYNAMPET CHENNAI, TAMILNADU - 600018	CANARA BANK HRM SECTION CIRCLE OFFICE CHANDIGARH PLOT NO. 1, SECTOR 34-A, CHANDIGARH - 160022
CANARA BANK HRM SECTION CIRCLE OFFICE AGRA 12A/CC-1, RAJENDRA CENTRE, AWAS VIKAS COLONY, SIKANDRA, AGRA - 282007	CANARA BANK HRM SECTION CIRCLE OFFICE - DELHI NO.38, ANSAL TOWERS, 8TH FLOOR NEHRU PLACE, NEHRU PLACE S.O DELHI - 110019

CANARA BANK HRM SECTION CIRCLE OFFICE AHMEDABAD 7TH FLOOR, GIFT ONE TOWER, GIFT CITY, GANDHINAGAR, GUJARAT- 382 355	CANARA BANK HRM SECTION CIRCLE OFFICE - KOLKATA, 21 CAMAC STREET, BELLS HOUSE, KOLKATA - 700016
CANARA BANK HRM SECTION CIRCLE OFFICE GUWAHATI 1ST FLOOR, DEE BEE GRANDE, 6 MILE, PANJABARI ROAD, GUWAHATI, ASSAM - 781022	CANARA BANK HRM SECTION CIRCLE OFFICE HYDERABAD D NO 10-3-163 & 10-3-163/A, PLOT NO 85, BESIDE RAIL NILAYAM, S D ROAD, SECUNDERABAD - 500026
CANARA BANK HRM SECTION CIRCLE OFFICE- TRIVANDRUM, TC 26/173(I), M.G. ROAD, SPENCER JUNCTION, PIN CODE - 695001	CANARA BANK HRM SECTION CIRCLE OFFICE JAIPUR ORBIT MALL, GROUND FLOOR, NEAR CIVIL LINES METRO STATION, AJMER ROAD, JAIPUR, RAJASTHAN - 302006
CANARA BANK HRM SECTION CIRCLE OFFICE MUMBAI C 14, G BLOCK BANDRA EAST, MUMBAI, MAHARASHTRA, PIN - 400051	CANARA BANK HRM SECTION CIRCLE OFFICE, PATNA LUV-KUSH TOWER, EXHIBITION ROAD, 4 TH FLOOR, PATNA - 800001
CANARA BANK HRM SECTION CIRCLE OFFICE RANCHI, KAUSHALYA CHAMBER PP COMPOUND MAIN ROAD RANCHI JHARKHAND- 834001	CANARA BANK HRM SECTION CIRCLE OFFICE VIJAYAWADA, 54-15-4B, LAKSHMI AVENUE, 1 ST & 2ND FLOOR, SRINIVASA NAGAR BANK COLONY, VIJAYAWADA- 520 008

Instructions to the candidates called for Biometric verification & submission of documents:

At the time of attending for documents verification process, candidates should invariably bring the photocopies of the following documents / Certificates for submission. Photocopies of the documents submitted should be self-attested and the ORIGINALS of all the documents should be invariably submitted for verification:

- Printout of Call Letter for attending Documents Submission and Biometric verification process.
- Printout of the online application.
- Proof of Date of Birth (Birth Certificate issued by the Competent Authority or SSC / SSLC / Std. X / Std. XII Certificate with date of birth.)
- Marks Cards & Certificates of Class X / XII / SSC / SSLC / PUC / Diploma etc.
- Year-wise / Semester-wise mark sheets and Certificates (Provisional Degree Certificate or Final Degree Convocation) of Graduation issued by **University** in support of their eligibility.
- Mark Cards and Certificates of post-graduation, professional qualifications, additional qualifications etc., if any.

- If the final result of graduation is not mentioned in the certificate or mentioned after 21.07.2024, candidate has to submit a certificate from the College / University for having declared the result of graduation on or before 21.07.2024.
- Work Experience Certificate / Service Certificates, if any.
- The candidates belonging to SC / ST / OBC categories must produce relevant and **valid** Caste certificate issued by the competent authority in the prescribed format as notified in the IBPS advertisement. Please note that the caste name appearing in the caste certificate should match letter by letter with the caste name mentioned in the central list for the State/UT to which candidates belong.
- Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the Central List are not entitled to OBC reservation.
- Disability certificate in the prescribed format issued by the District Medical Board in case of Persons with Benchmark Disability category.
- If the candidate has used the services of a Scribe at the time of Online Examination the duly filled in details of the scribe in the prescribed format.
- Candidates belonging to EWS category should submit Income and Asset Certificate issued by any one of the Authorities as notified by the Government of India in the prescribed format, valid for the financial year 2024-25, based on the income for the financial year 2023-2024.
- Ex-Servicemen candidates: (i) Candidates who are released/ retired from Armed Forces are required to submit a certificate as per Proforma A. Such Ex-servicemen candidates have to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of joining. (ii) Candidates who are still in the Armed Forces and allotted under Ex-Servicemen category should submit Proforma B from the Competent Authority showing his/her date of completion of specific period of engagement (SPE) along with the declaration in Proforma C. Such candidates whose SPE is completed on or before 20.07.2025 are eligible to apply. Such candidates have to submit a release letter and a self-declaration that he/ she is entitled to benefits admissible to Ex-Servicemen as per Govt. of India rules (iii) Those candidates who have completed their initial period of assignment and who are on extended assignment are required to submit the certificate as per Proforma D. (iv) Dependents of Servicemen killed in action or those who have been severely disabled have to produce satisfactory documentary proof showing that they are Dependents of Servicemen killed in action or severely disabled and an affidavit stating that the relaxation is availed by one dependent of Ex-Servicemen or not availed by any Dependent of Servicemen killed in action or severely disabled.
- Candidates serving in Government / quasi govt offices/ Public Sector Undertakings (including Nationalised Banks and Financial Institutions) are required to produce a “No Objection Certificate” in original from their employer at the time of joining/ document verification, in the absence of which their candidature will not be considered and travelling expenses, if any, otherwise admissible, will not be paid.
- Candidates availing age relaxation under “Widow, divorced women and women legally separated from their husbands who have not remarried”, must produce the Death certificate of husband/ documents in support of Divorce or judicial separation and an affidavit/ declaration that they are not remarried.

- Candidates availing age relaxation under “Persons affected by 1984 riots”, must produce a certificate from the District Magistrate to the effect that they are eligible for relief in terms of the Rehabilitation Package for 1984 Riot Affected Persons sanctioned by the Government and communicated vide Ministry of Finance, Dept. of Financial Services Communication No.F.No.9/21/2006-IR dated 27.07.2007.
- Photo identity proof such as PAN Card / Passport / Driving License / Voter’s Card / Bank Passbook with Photograph / Aadhaar Card/ e-aadhar with photograph.
- In case of candidates who have changed their name will be allowed only if they produce original Gazette notification or original marriage certificate. **All the candidates are requested to verify their testimonials and any difference (spelling error) in candidate’s name in Online application to that of their documents / certificates should be supported by notarized affidavit in original.**
- Three passport size photographs (same as the one uploaded in online application)
- Any other relevant documents in support of eligibility.

The Photograph and Biometrics of the candidate will be verified with the photo and Biometrics captured at the time of online tests. Decision of the Biometrics data verification authority with regard to its status (matched or mismatched) shall be final and binding upon the candidates. Please note that the provisional selection of the candidate is subject to matching of photo and Biometrics.

The provisional selection is subject to the candidate fulfilling the eligibility criteria stipulated for the post.

Please note that a proficiency test will be conducted during the above documents verification process to ascertain the proficiency (reading, writing and speaking) of the candidates in the Official/local language of the State / UT for which he / she has applied for. Please note that if any candidate does not possess proficiency (reading, writing and speaking) in the Official/local language of the State / UT for which he/she has applied for, his/her provisional allotment made by IBPS for the post of Clerk (Customer Service Associate) may be cancelled. Decision of the Bank shall be final and binding upon the candidates.

In case it is detected at any stage of the recruitment process that the candidate does not satisfy the eligibility criteria, his/her candidature shall stand forfeited.

Call Letter will be sent to the registered e-mail id of the candidates. Candidates are advised to go through the mail carefully and ensure submission of all the relevant documents during the document verification process. **No hard copy of the Call Letter will be sent.**

Request for Change of Centre, Date & Time for submission & verification of documents will not be entertained. The Candidature of Candidates who do not attend the document verification process at the specified centre will be cancelled automatically.

Please note that you have been called on the mentioned Date & Time at the specified venue for submission & verification of documents only.

Candidates are requested to attend the document verification process on **24.10.2025 and 28.10.2025** at 10:00 AM at the centre mentioned against their IBPS Registration/ Roll No. for verification & submission of documents.

**LIST OF CANDIDATES CALLED FOR DOCUMENT SUBMISSION & BIOMETRIC
VERIFICATION**

REG NO	ROLL_NO	ALLOTTED_CATEGORY	STATE APPLIED	DV CENTRE	DV DATE
2380002746	2914005235	SC-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380005416	2964006563	SC	UTTAR PRADESH	AGRA	24.10.2025
2380020164	2914005751	UR-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380038983	2964005398	OBC(NCL)-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380049486	2884003972	OBC(NCL)-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380095669	2974003991	SC	UTTAR PRADESH	AGRA	24.10.2025
2380099328	2994008336	OBC(NCL)	UTTAR PRADESH	AGRA	24.10.2025
2380124173	2834003626	UNRESERVED	UTTAR PRADESH	AGRA	24.10.2025
2380149984	2964004195	UR-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380173304	2994003997	OBC(NCL)	UTTAR PRADESH	AGRA	24.10.2025
2380174023	2834001169	UR-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380334822	2874001762	SC	UTTAR PRADESH	AGRA	24.10.2025
2380379771	2844000955	UNRESERVED	UTTAR PRADESH	AGRA	24.10.2025
2380494673	2964003484	UR-ESM	UTTAR PRADESH	AGRA	24.10.2025
2380616305	2884000338	OBC(NCL)	UTTAR PRADESH	AGRA	24.10.2025
2380315321	1604001416	EWS	GUJARAT	AHMEDABAD	24.10.2025
2380377425	1604000656	OBC(NCL)	GUJARAT	AHMEDABAD	24.10.2025
2380348607	1874003944	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380376936	1834000949	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380412194	1844009911	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380447194	1844006214	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380477227	1884002808	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380639192	1904001691	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380713623	1874004821	OBC(NCL)	KARNATAKA	BENGALURU	24.10.2025
2380195483	2064002927	ST	MADHYA PRADESH	BHOPAL	24.10.2025
2380238887	2094002537	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380302289	2124000188	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380331731	2074000198	SC	MADHYA PRADESH	BHOPAL	24.10.2025
2380337937	2084001345	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380382568	1454001080	UNRESERVED	CHHATTISGARH	BHOPAL	24.10.2025
2380385237	2104000202	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380452247	2124001868	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025

REG NO	ROLL_NO	ALLOTTED_CATEGORY	STATE APPLIED	DV CENTRE	DV DATE
2380511539	2124000322	OBC(NCL)	MADHYA PRADESH	BHOPAL	24.10.2025
2380526929	2064002718	ST	MADHYA PRADESH	BHOPAL	24.10.2025
2380540492	2084002450	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380570084	1454002337	ST	CHHATTISGARH	BHOPAL	24.10.2025
2380598865	2064006449	OBC(NCL)	MADHYA PRADESH	BHOPAL	24.10.2025
2380611337	2064005523	ST	MADHYA PRADESH	BHOPAL	24.10.2025
2380636520	2104000613	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380663643	2074000363	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380690970	2064006538	UNRESERVED	MADHYA PRADESH	BHOPAL	24.10.2025
2380816939	2064002860	ST	MADHYA PRADESH	BHOPAL	24.10.2025
2380164071	1764000671	UR-ESM	JAMMU & KASHMIR	CHANDIGARH	24.10.2025
2380272553	2464001433	UNRESERVED	PUNJAB	CHANDIGARH	24.10.2025
2380353798	1754002607	OBC(NCL)	JAMMU & KASHMIR	CHANDIGARH	24.10.2025
2380509649	1754003674	EWS	JAMMU & KASHMIR	CHANDIGARH	24.10.2025
2380005935	2714000150	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380076462	2704000642	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380122001	2654011183	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380145912	2654010039	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380169313	2674000840	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380175292	2724001802	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380258316	2744004164	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380261133	2684006411	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380282484	2734001265	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380289500	2664006911	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380304858	2654003083	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380333674	2744005268	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380335839	2744002944	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380339091	2714002728	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380344848	2714001280	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380366235	2694002958	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380395046	2744005369	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380401450	2744003651	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380419945	2664001852	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025

REG NO	ROLL_NO	ALLOTTED_CATEGORY	STATE APPLIED	DV CENTRE	DV DATE
2380451966	2694002692	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380484802	2674000519	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380577490	2674000218	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380661415	2664001882	OBC(NCL)	TAMIL NADU	CHENNAI	28.10.2025
2380076496	1484018554	EWS	DELHI	DELHI	24.10.2025
2380147463	1484004636	UR-ESM	DELHI	DELHI	24.10.2025
2380573170	3004002296	UR-ESM	UTTARAKHAND	DELHI	24.10.2025
2380092115	2294000797	ST	MANIPUR	GUWAHATI	24.10.2025
2380420256	2334001020	OBC(NCL)	MEGHALAYA	GUWAHATI	24.10.2025
2380075843	2774001779	UR-ESM	TELANGANA	HYDERABAD	24.10.2025
2380130357	2784001310	UR-ESM	TELANGANA	HYDERABAD	24.10.2025
2380154679	2774013967	OBC(NCL)-HI	TELANGANA	HYDERABAD	24.10.2025
2380416943	2774009890	UR-ESM	TELANGANA	HYDERABAD	24.10.2025
2380079618	2624000925	SC	RAJASTHAN	JAIPUR	24.10.2025
2380379147	2574000196	UNRESERVED	RAJASTHAN	JAIPUR	24.10.2025
2380457222	2614000707	ST	RAJASTHAN	JAIPUR	24.10.2025
2380271627	3084003243	UNRESERVED	WEST BENGAL	KOLKATA	24.10.2025
2380287650	3084013274	UNRESERVED	WEST BENGAL	KOLKATA	24.10.2025
2380415251	3094003899	SC	WEST BENGAL	KOLKATA	24.10.2025
2380736587	3084008850	UNRESERVED	WEST BENGAL	KOLKATA	24.10.2025
2380435606	2194009164	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380496639	2194011034	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380523210	2194007034	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380548076	2234010481	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380600375	2194003931	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380638119	2234007217	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380765476	2234002387	EWS	MAHARASHTRA	MUMBAI	24.10.2025
2380823237	2134001625	UNRESERVED	MAHARASHTRA	MUMBAI	24.10.2025
2380071988	1334000996	UNRESERVED	BIHAR	PATNA	24.10.2025
2380194197	1374001316	UNRESERVED	BIHAR	PATNA	24.10.2025
2380357441	1384007939	SC	BIHAR	PATNA	24.10.2025
2380425643	1354000554	UNRESERVED	BIHAR	PATNA	24.10.2025
2380431868	1384010463	UNRESERVED	BIHAR	PATNA	24.10.2025
2380230623	1804000208	SC	JHARKHAND	RANCHI	24.10.2025
2380628872	1794001764	UNRESERVED	JHARKHAND	RANCHI	24.10.2025
2380010026	2014001539	UR-ESM	KERALA	TRIVANDRUM	24.10.2025
2380368134	1944001024	OBC(NCL)-ESM	KERALA	TRIVANDRUM	24.10.2025
2380440226	1984000344	UR-ESM	KERALA	TRIVANDRUM	24.10.2025
2380353411	1234002162	UR-ESM	ANDHRA PRADESH	VIJAYAWADA	24.10.2025

REG NO	ROLL_NO	ALLOTED_CATEGORY	STATE APPLIED	DV CENTRE	DV DATE
2380392951	1124000743	EWS	ANDHRA PRADESH	VIJAYAWADA	24.10.2025
2380424786	1234000645	UR-ESM	ANDHRA PRADESH	VIJAYAWADA	24.10.2025

We wish all the candidates Good Luck.

Place: Bengaluru

Date: 17.10.2025

DEPUTY GENERAL MANAGER

Note: Bank has taken adequate care in compiling the list. In case of any inadvertent errors, Bank reserves right to rectify the same.

Confidential