

**Corrigendum-2 to GeM Bid ref. no. GEM/2022/B/2236457 dated 04/06/2022 for Supply, Installation, Integration, Commissioning, Maintenance and Support of integrated Endpoint Antivirus, Application Whitelisting, Sandbox and Advanced Threat Protection Solution in Canara Bank for 5 years.**

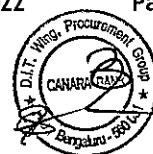
**It is decided to amend the following in respect of the above GeM bid:**

Sl. No.	Section/ Annexure/ Appendix of the GeM bid	Clause No.	Existing	Amended
a.	Bid Document	EMD Detail	New clause	The EMD BG format is attached to this corrigendum.
b.	Buyer Added Bid Specific Terms and Conditions	8. Supply, Installation, Integration, Commissioning, Maintenance and Support of integrated Endpoint Antivirus, Application Whitelisting, Sandbox and Advanced Threat Protection Solution	<p>8.1. Bank shall provide the address and contact details for delivery of required hardware/software &amp; other items as mentioned in the GeM bid while placing the purchase order. Delivery and installation instruction are mentioned as below:</p> <p>b. Delivery of the Hardware &amp; Software with OS &amp; Middleware, Licenses at DC &amp; DRC Locations - <u>Within 8 Weeks</u> from the date of acceptance of Purchase Order.</p>	<p>8.1. Bank shall provide the address and contact details for delivery of required hardware/software &amp; other items as mentioned in the GeM bid while placing the purchase order. Delivery and installation instruction are mentioned as below:</p> <p>b. Delivery of the Hardware &amp; Software with OS &amp; Middleware, Licenses at DC &amp; DRC Locations - <u>Within 16 Weeks</u> from the date of acceptance of Purchase Order.</p>
c.	9. Buyer Added Bid Specific ATC	8. Supply, Installation, Integration, Commissioning, Maintenance and Support of integrated Endpoint Antivirus, Application Whitelisting, Sandbox and Advanced Threat Protection Solution	<p>8.1. Bank shall provide the address and contact details for delivery of required hardware/software &amp; other items as mentioned in the GeM bid while placing the purchase order. Delivery and installation instruction are mentioned as below:</p> <p>c. Installation, Configuration, Integration and Commissioning of the delivered Hardware &amp;</p>	<p>8.1. Bank shall provide the address and contact details for delivery of required hardware/software &amp; other items as mentioned in the GeM bid while placing the purchase order. Delivery and installation instruction are mentioned as below:</p> <p>c. Installation, Configuration, Integration and Commissioning of the delivered Hardware &amp;</p>



			Software and completion of all the work specified in the Scope of Work at the bank branch/office - <u>Within 8 Weeks</u> from the date of Delivery of the Hardware & Software with OS & Middleware Licenses at DC & DRC Locations.	Software and completion of all the work specified in the Scope of Work at the bank branch/office - <u>Within 12 Weeks</u> from the date of Delivery of the Hardware & Software with OS & Middleware Licenses at DC & DRC Locations.
d.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	11. Onsite Resources & Support	New clause	11.18. Roles of OEM resource is attached to this Corrigendum
e.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC Annexure-2 Technical Requirements A. Technical Experience	Technical Evaluation parameter:  1. The bidder should provide proof of having Supplied & Maintained minimum 50,000 Anti-virus Licenses (with all components including ATP and application control) as a <u>single</u> installation for any Government Organizations / PSUs / BFSI / Listed companies in India during the last two years as on GeM bid date.  Documents to be submitted:  The bidder should submit the details of contract like Work Orders & reference Letters from the Clients in their name to this effect.	Technical Evaluation parameter:  1. The bidder should provide proof of having Supplied & Maintained minimum 50,000 Anti-virus Licenses (with all components including ATP and application control) as a <u>single/multiple (upto 3)</u> installation for any Government Organizations / PSUs / BFSI / Listed companies in India during the last two years as on GeM bid date.  Documents to be submitted:  The bidder should submit the details of contract like Work Orders & reference Letters from the Clients in their name to this effect.

f.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC Annexure-2 Technical Requirement s A. Technical Experience	Technical Evaluation parameter:  2. The proposed solution should have been implemented (not necessarily by the bidder) with minimum 50,000 Anti-virus Licenses (with all components including ATP and application control) as a <u>single</u> installation for any Government Organizations / PSUs / BFSI / Listed companies in India during the last two years as on GeM bid date.  Documents to be submitted:  The bidder should submit the details of contract like Work Orders & reference Letters from the Clients to this effect.	Technical Evaluation parameter:  2. The proposed solution should have been implemented (not necessarily by the bidder) with minimum 50,000 Anti-virus Licenses (with all components including ATP and application control) as a <u>single/multiple (upto 2)</u> installation for any Government Organizations / PSUs / BFSI / Listed companies in India during the last two years as on GeM bid date.  Documents to be submitted  The bidder should submit the details of contract like Work Orders & reference Letters from the Clients to this effect.
g.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC Annexure-2 Technical Requirement s A. Technical Experience	Evaluation parameter:  <u>5. The proposed solution should be ISO-27001 &amp; ISO 27017 certified.</u>  Documents to be submitted:  <u>Bidder should submit valid ISO-27001 &amp; ISO 27017 certificate.</u>	Evaluation parameter:  <u>5. The bidder should be fully compliant with ISO27001 controls at the time of bidding.</u>  Documents to be submitted:  <u>Bidder should submit valid ISO 27001 certificate.</u>
h.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC Annexure-2 Technical Requirement s B. Technical Requirement s	Endpoint Antivirus Solution  15. The solution should offer protection against zero day attack by feature of virtual patching and vulnerability protection including pre execution	Endpoint Antivirus Solution  15. The solution should offer protection against zero day attack by features like virtual patching and vulnerability protection including pre execution

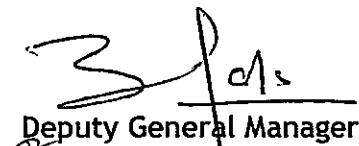


			behavior analysis and run time behavior analysis.	behavior analysis and run time behavior analysis.
i.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC  Annexure-2 Technical Requirements  B. Technical Requirements	Advanced Threat Protection Solution  57. The proposed solution should have scope to import the existing list of IOCs blocked in the current solution. <u>There should not be any CAP on the number of IOCs that can be blocked in the proposed solution.</u> The solution should support bulk upload of IOCs like IPs, hashes, URLs, Domains, etc.	Advanced Threat Protection Solution  57. The proposed solution should have scope to import the existing list of IOCs blocked in the current solution. <u>The solution should support blocking of minimum one lakh IOCs.</u> The solution should support bulk upload of IOCs like IPs, hashes, URLs, Domains, etc."
j.	Buyer Added Bid Specific Terms and Conditions 9. Buyer Added Bid Specific ATC	ATC  Annexure-2 Technical Requirements  B. Technical Requirements	Advanced Threat Protection Solution  66. The proposed solution should have scope to import the existing list of IOCs blocked in the current solution. There should not be any CAP on the number of IOCs that can be blocked in the proposed solution.	The GeM bid clause stands deleted.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 29/06/2022

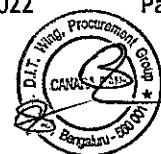
Place: Bengaluru

  
Deputy General Manager

Roles of OEM resource

1. OEM resource should be available between 10 AM to 6 PM on all working days.
2. In case of exigencies, even during off business hours / bank holidays/ drills, the resource should be required to be present onsite.
3. The resource should have minimum BE / B Tech / MCA or Equivalent Degree in Computer Science / Information Technology / Electronics & Communications / Equivalent Trades with minimum 3 years of hands on experience in managing the proposed solution including all components covered under this bid.
4. The resource should have obtained Certification of the Proposed Solution.
5. If the performance of resource is not satisfactory, selected bidder has to replace the resource within 15 days from the date of communication from the Bank.
6. In the event of resignation of the resource, the selected bidder will give prior written notice to the Bank and arrange for resource replacement and knowledge transfer to new resource before exit of the existing one.
7. The billing of onsite support will be commenced after successful project implementation sign-off/acceptance. However, selected bidder has to ensure that onsite resource should be part of the project implementation team.
8. The selected bidder has to submit following KYC documents for onsite resource:
  - 8.1. Resume latest (Candidate Photograph should be part of Resume only) and Print should be in color only.
  - 8.2. Address Proof (Local and Permanent) - Duly attested photocopy by candidate and OEM's HR.
  - 8.3. Aadhaar Card - Duly attested photocopy by candidate and OEM's HR.
  - 8.4. Relieving Certificate of Previous employer - Duly attested photocopy by candidate and OEM's HR.
  - 8.5. Passport - Duly attested photocopy by candidate and OEM's HR.
  - 8.6. Background Police Verification report - Duly attested photocopy by candidate and OEM's HR.
9. The resource will be first level of escalation for any issues that are identified in the working of solution.
10. The resource will be responsible for the escalating the issue with the OEM, arranging call, collecting logs and coordinating to resolve the issue.
11. The resource will be responsible for performing quarterly policy configuration checks on the solution and appliance and provide report to the Bank along with recommendations if any.

12. The OEM resource shall be guide the on-site support team for attending antivirus issues in coordination with different authorized vendors of the Bank.
13. The resource shall advice the Bank on the latest threat scenarios or for version upgrades whenever available. The OEM resource shall coordinate with the Bidder resources in implementing controls for the risk advised by regulators/Govt. of India.
14. The resource should send daily report on the status of service requests raised with OEM, any other critical issues identified/reported etc.



Bank Guarantee Format for Earnest Money Deposit

To: The Deputy General Manager,  
Canara Bank,  
DIT Wing, Head Office,  
Naveen Complex, 14 M G Road  
Bengaluru

WHEREAS \_\_\_\_\_ (Name of Tenderer) (hereinafter called "the Tenderer" has submitted its tender dated \_\_\_\_\_ (Date) for the execution of (Name of Contract) \_\_\_\_\_ (hereinafter called "the Tender") in favour of \_\_\_\_\_ hereinafter called the "Beneficiary";

KNOW ALL MEN by these presents that we, \_\_\_\_\_ (name of the issuing Bank), a body corporate constituted under the \_\_\_\_\_ having its Head Office at \_\_\_\_\_ amongst others a branch/office at \_\_\_\_\_ (hereinafter called "the Bank" are bound unto the Beneficiary for the sum of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) for which payment well and truly to be made to the said Beneficiary, the Bank binds itself, its successors and assigns by these presents;

THE CONDITIONS of this obligation are:

- (a) If the Tenderer withdraws its Tender during the period of Tender validity specified in the Tender; or
- (b) If the Tenderer having been notified of the acceptance of his Tender by the Beneficiary during the period of Tender validity;
  - (i) fails or refuses to execute the Agreement, if required; or
  - (ii) fails or refuses to furnish the performance security, in accordance with clause \_\_\_\_\_ of conditions of Contract.

We undertake to pay to the Beneficiary up to the above amount upon receipt of his first written demand without the Beneficiary having to substantiate his demand, provided that in his demand the Beneficiary will note that the amount claimed by him is due to him owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

Notwithstanding anything contained herein

- i) Our liability under this Bank Guarantee shall not exceed Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only)
- ii) This Bank Guarantee is valid up to \_\_\_\_\_ and
- iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before \_\_\_\_\_ (mention period of guarantee as found under clause (ii) above plus claim period)

Dated \_\_\_\_\_ day of \_\_\_\_\_ 2022.

(SIGNATURE & SEAL OF THE BANK)

This Bank guarantee should be confirmed through SFMS by the issuing Bank and the details are as follows

Name of the Bank: Canara Bank  
Name of the Branch : DIT Wing  
IFSC Code: CNRB0000007

