

Corrigendum-3 to GeM bid ref no. GEM/2023/B/3460171 dated 17/05/2023 for Selection of Consultant for availing Consultancy Services and end to end implementation of required solutions for Comprehensive HR transformation in Canara Bank.

It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Bid End Date / Bid Opening Date, Page no. 1):

Description	Existing details	Amended details
Bid End Date/Time	<u>23-06-2023</u> , 15:00:00	<u>03-07-2023</u> , 15:00:00
Bid Opening Date/Time	<u>23-06-2023</u> , 15:30:00	<u>03-07-2023</u> , 15:30:00


Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	13	Section C - Deliverable and Service Level Agreements	1. Project Timelines	Existing Clause	Amended Project Timelines
b.	73	Annexure-9 Scope of Work	<p>YEAR 1: SCOPE OF WORK AND DELIVERABLES</p> <p>PHASE IV: HANDLING ISSUES BEYOND SCOPE</p> <p>Design and Creation of IT Tools:</p>	<p>10. IT infra for the application/tool will be provided by Bank. Any other software, middleware etc., for functioning of the solution to be provided by Bidder/Consultant at no additional cost to the bank. Installation, its configuration and integration with solution will be the responsibility of the Bidder/Consultant.</p>	<p>10. <u>Any other software, middleware etc., for functioning of the solution to be provided by Bidder/Consultant at no additional cost to the bank. Installation, its configuration and integration with solution will be the responsibility of the Bidder / Consultant.</u></p>

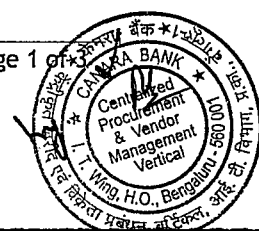
All the other instructions and terms & conditions of the above GeM bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 21/06/2023

Place: Bengaluru


Deputy General Manager



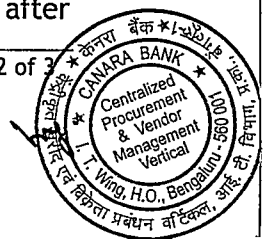
SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS

1. Amended Project Timelines

- 1.1. Bank shall provide the address and contact details for end to end implementation of required solutions for Comprehensive HR transformation as per the RFP terms while placing the order.
- 1.2. The selected Bidder/Consultant should accept the Purchase Order within seven (7) days from the date of issuance of Purchase Order.
- 1.3. The selected Bidder/Consultant should meet the deadlines for completion of the Scope of Work as per RFP terms and conditions.
- 1.4. Supply, Installation of Hardwares/Softwares/OS/DB/Other Items in DC & DRC setup of the Bank should be completed **within Eight (8) weeks** from the date of acceptance of the Purchase Order or **within Nine (9) weeks** from the date of issue of Purchase Order whichever is earlier. The selected bidder has to complete the implementation of all the functionalities defined elsewhere in the GeM bid.
- 1.5. The Year wise implementation timelines as under:

Sl. No.	Year of Implementation	Phase-I	Phase-II	Phase-III	Phase-IV
1	1 st Year of the Project	2 Months	8 Months	1 Month	1 Month
2	2 nd Year of the Project	Design, Development, Implementation of Tools as per Scope of Work defined for 2 nd Year.		In case Bank renews the Contract after 12 months of review from the date of acceptance of the PO.	
3	3 rd Year of the Project	Scope of Work and Deliverables for the 3 rd year of the Project as per the RFP.		In case Bank renews the Contract after 12 months of review from the date of acceptance of the PO.	

- 1.6. Under phase-II Module 1: Role Clarity Tool and Module 3: Performance Management System has to be developed and implemented on or before 31/10/2023 by the selected bidder.
- 1.7. Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.
- 1.8. Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered, the bidder in such cases shall deliver, install and commission at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered, and if the modifications in locations are made after





delivery, the bidder shall carry out installation and commissioning at the modified locations and the Bank in such cases shall bear the shifting charges/arrange shifting. The Warranty should be applicable to the altered locations also.

- 1.9. The Installation will be deemed as incomplete if any component of the Solution is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. The installation will be accepted only after complete commissioning of Solution.
- 1.10. The Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the selected bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the selected bidder, if required.
- 1.11. Commissioning of the solution will be deemed as complete only when the same is accepted by the Bank in accordance with the terms & conditions of this RFP.
- 1.12. Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.
- 1.13. The solution will be accepted after complete integration and satisfactory working of the solution.

