

**Corrigendum No.01**

Pre Bid meeting was held on 14.06.2022 at 11:30 AM. Following bidders have participated:

1. M/s Godrej Security Systems.
2. M/s Methodex Systems Pvt Ltd.
3. M/s Guardwel

Sl No	Clause	Page No	Existing Tender Clause	Points/Queries raised by prospective bidders	Clarifications/Replies/Modifications/Amendment
1	NA	NA	General	Request for a Training Session for seeking clarity and methodology in COA/SSR/TRTL/2022 Dated 22.03.2022 for Participation & Submission of BID, through the agency.	No such training shall be provided.  For any queries regarding submission of the tender kindly call or mail on the below mentioned details: Name: Nanadan Valera, Fahad Khan & Dharam Rathod E-mail ID: nandan.v@eptl.in, fahad@eptl.in, dharam@eptl.in Landline No. : 079 6813 6857, 6820, 6842 Official Mobile No. : 9081000427
2	Eligibility Criteria S.No.1	4	The Bidder should have minimum experience of 5 years as on 31.03.2021 in the activity of supply of TRTL safes.	Request to review and amend the minimum experience of 5 years in the activity of TRTL safe to Minimum 10 year in the activity of TRTL class A safe as per ( RBI guidelines)	Tender Clause Holds Good
3	Eligibility Criteria S.No.3	4	The Bidder must have a minimum Annual Turnover of Rs. 10 Crores each year from sales of safes, security equipments during last three financial years i.e. 2018-2019, 2019-2020, and 2020-2021.	Request to mention that the Annual Turnover of 10.00 Cr each year from sale of safes during the last three financial year must only be for the items called for in the RFP i.e. Class A TRTL Safes.  And rather not the Annual Turnover of an organization be considered as it doesnot specify for true representation of the capability of a supplier in executing the items asked in the RFP.	Tender Clause Holds Good
4	Eligibility Criteria S.No.5	5	The Bidder should have supplied and installed the minimum quantity of 30 Nos of Class A TRTL safes to any Public Sector Banks/ Scheduled Commercial Bank/ Financial Institutions in India in the last three years as on 31.03.2021 in a single year.	Request to state that each Bank have their procurement process wherein orders are placed with either OEM or its Authorized Sales /Service Providers for supplies hence, seek validation for submission of proof of deliveries along with the purchase order copies through Authorized Sales / Service Providers along with that of the OEM, to be considered.	Tender Clause Holds Good
5	Eligibility Criteria S.No.6	5	The Bidders desirous of quoting should have their own manufactured brand and plant in any part of India for the security equipments and should have a permanent office in Agra Region OR Original Equipment Manufacturer (OEM) can also apply through one of their authorized dealer	Request to seek clarification on participation and submission of RFP through Authorised Dealer of a OEM; wherein the credentials of the participating agency will only be considered or would those of OEM be considered on behalf of participation by the Authorised Dealer.	Tender Clause Holds Good





6	Eligibility Criteria S.No.7	5	The bidder should not be a blacklisted/debarred company as on the date of submission of RFP by any Government Department /Financial Institution/ Public sector Units/Scheduled Commercial bank in India.	Request you to include the clause of minimum time frame of atleast past 10 years (as per the guidelines) from the date of submission of RFP for giving an undertaking w.r.t blacklisting / debarred of the company as OEM.  Also, the undertaking should not be endorsed by any authority less than the Director of the Company / Authorised Power of Attorney Holder, for authenticity of information being submitted to the Bank.	Tender Clause Holds Good
7	NA	6	The Bidder registered/ Empanelled with Public sector Bank's/ Scheduled Commercial Bank's/ FI's/RBI related to TRTL Safes should submit a valid certificate from the respective authorities.	Request to include Empanelment with Public Sector Bank/ Scheduled Commercial Bank/ FI/ RBI related to TRTL safes from atleast 7 Institutions along with valid certificate issued from authorities to be annexed in the BID.	Tender Clause Holds Good
8	A.3	11	<p>DETERMINATION OF L-1 PRICE: The L-1 bidder will be determined on the basis of the lowest price quoted for the Total Cost of Ownership. The Total Cost of Ownership (TCO) will be arrived based on the Bill of Material Annexure D and the L1 bidder will be determined accordingly. The Total Cost of Ownership will be calculated as follows. TCO = Total Cost of Safes + Present value of the AMC cost for 5 years after warranty. Basing on the TCO, Ranking of the Bidders will be determined.</p> <p>The Present Value (PV) for the AMC component per year will be calculated as per the following formula:  <math display="block">PV = \frac{C}{(1+r)^n}</math>           Where 'C' is the annual AMC amount of each year            'r' is repo linked lending rate(RLLR) which is at present 6.9%            'n' is 1 for 1st year, 2 for 2nd year.....5 for 5th Year.            The above mentioned calculation is for Price comparison purpose only.            In case of quoting for very low abnormal AMC rates, Bank reserves the right to seek for the Performance Guarantee to the extent of 10% of the project cost throughout the 6 year period (1year Defect Liability period and 5 years under AMC).</p>	Request to you please clarify the TCO is to be calculated with AMC of the physical along with integrated electronic component.	Clause deleted. Corrigendum already issued.
9	A.7	13	<p>PROVISIONS FOR MICRO &amp; SMALL ENTERPRISES (MSES): As per Government of India's Public Procurement Policy act 2012, certain benefits will be given for MSE Units.</p>	<p>Request to clearly specify and include the submission for category type of Registration Certificate specifically for the items called for in the RFP i.e. Class A TRTL safes.</p> <p>And rather not a generalised registration certificate should be allowed for the participation of a BIDDER.</p>	Tender Clause Holds Good
10	B3.1	17	The supply and delivery of the safes has to be completed within a period of 30 days from the date of receipt of the Purchase order by the bidder. The safes should be made operational within 40 days from the date of receipt of the Purchase order by the bidder	Request you to review and reconsider the Delivery Period for this large quantum of Safes called for in the RFP and grant Time Extension for completing the supplies within 90 -120 days from the date of signing the agreement.	The supply and delivery of the safes has to be completed within a period of 45 days from the date of receipt of the Purchase order by the bidder. The safes should be made operational within 60 days from the date of receipt of the Purchase order by the bidder





11	B.6.7	18	<p>Post Delivery Test: The Bank reserves the rights to test the TRTL safes as per IS 550:2014 (Part2) and IS 550 :2014 (Part 3). The sampling frequency will be 1 for every 100 safes delivered at site. The selection of the TRTL safes for testing shall be random selection at Banks discretion after recording the identification of the equipment. Random sample for testing will be picked only after supply of entire lot and will be sent for testing within 10 days of delivery of the last safe.</p> <p>Any failure of the TRTL safes to meet the specifications, terms and conditions of RFP as a result of post delivery tests either fully or partially, will Empower Bank to reject all the safes supplied to Bank against the purchase order of this RFP. Such orders will be diverted to other participant entrusted with the works.</p> <p>The test report of the Test House will be shared by the Bank and will be binding on both the Bank and the contracted OEM/bidder.</p> <p>The cost of such testing and transportation expenses shall be borne by the Bank and the testing needs to be carried out at BIS certified/NABL accredited laboratories.</p>	Request to clarify the Random sample testing with respect to COA/SSR/TRTL/2022 Dated 22.03.2022	Tender Clause Holds Good
12	B.12.2 & B.12.3	21	<p>12. WARRANTY. 12.2 The supplied TRTL safes shall be free from defective material and workmanship and any shortfall/defect that may appear/be detected within 12 months from the date of site acceptance, which in the opinion of the Bank has arisen from bad design, material and/or poor workmanship, shall upon intimation to the bidder, be made good at the bidder's own risk within 10 days.</p> <p>12.3 During the said warranty period of 12 months, the bidder shall without any extra cost, attend to any difficulties/defects/replacements that may arise in the operation of the system. There should be regular preventive maintenance at least once in three months.</p>	Request the Bank to indemnify the OEM/Authorized Dealer for all liabilities and associated risk during the preventive maintenance.	Tender Clause Holds Good
13	B.13	22,23	13. ANNUAL MAINTENANCE CONTRACT.	Request The tenderer to specify the requisite of the electronic system so desired in the tender.	Clause deleted.Corrigendum already issued.
14	B.15	23	<p>15. LOCAL SUPPORT. The bidder should be capable of meeting the service &amp; support standards as specified in this RFP. Service support should be available during all Bank working days/ hours.</p>	<p>Request you to formulate a Service Level Agreement which must be bidding upon the successful bidder for ensuring timely &amp; effective Services.</p> <p>We request to seek details of SOP for Complaint Registration at Toll Free Centers/ Service Centers for registration of a complaint by the branches along with details of Service Provider across the region of supplies called for in the RFP, seeking timely &amp; effective response to concerns of local branches.</p>	Tender Clause Holds Good
15	B.18	24	<p>18. GUARANTEES FOR SOFTWARE. The bidder should guarantee that the TRTL safes to the Bank are brand new, including all components. In the case of software for the components, the bidder should guarantee that the software supplied to the Bank is licensed and legally obtained. All hardware and features must be supplied with their original and complete printed documentation.</p>	Request you to pacify the need of software as desired in the tender.	Clause deleted.Corrigendum already issued.
16	Annexure - E Point 13, Point 19-29	38,39	Annexure - E TECHNICAL SPECIFICATIONS Point 13, Point 19-29	Request you to clarify of Technical specs mention in Sr No 19 to 29	Clause deleted.Corrigendum already issued.
17		1	Last date of submission of RFP	Modification	30.06.2022 at 3:00 PM

